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新加坡佛教福利協會

SINGAPORE BUDDHIST WELFARE SERVICES



2022

ANNUAL REPORT



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ABOUT US

Singapore Buddhist Welfare Services (SBWS) is a voluntary welfare organisation, which was officially registered as a society on 27 May 1981.

SBWS has been a full member of the National Council of Social Service since 1 Jan 1985 and granted charity status on 9 May 1991 under the Charities Act. It has been granted Institution of a Public Character (IPC) status since 27 Jul 1993.

Since its inception, SBWS has been providing holistic services to serve the needs of the community.

COMMUNITY AND FAMILY SERVICES

- Daily Meal Delivery*
- Financial Assistance*
- Food Rations*
- Green Haven (GH)*
- Marriage Preparation Programme (MPP)*

HEALTHCARE SERVICES

- SBWS-NKF Dialysis Centre*
- SBWS Mobile Healthcare (TCM) Service*
- Fu Hui TCM Clinic (FHTCM)*

ELDERCARE SERVICES

- Happy Villa (HV)*
- Fu Hui Golden Care Centre (FHGCC)*

CHILDREN SERVICES

- Grace Child Development Centre (GCDC)*
- Hearty Care Centre (HCC)*

FU HUI LINK (FHL) SBWS Integrated Community Hub

Established by Venerable Kuan Yan, Fu Hui Link is a community hub of SBWS completed in 2014, which provides integrated services to meet the needs of various age groups from children to the elderly, as well as families.

It is equipped with purposeful-built facilities, including Fu Hui Auditorium and training rooms, to promote learning, intergenerational engagement and charitable acts, with collaboration from public agencies and community partners.

VISION

A Seedling of Love is the Seeding of Hope.

MISSION

For every heart and mind,
our unconditional love and compassion
touches lives.

For every need and concern,
our social dedication, guided by wisdom,
makes a difference to all.



PHILOSOPHY

- S**hare We allow the compassion in us to bring gifts of joy and comfort to others. Cherish every moment and live life with zest.
- H**elp We show our support and create turning points in needy lives.
- A**chieve We are committed towards excellence at all times in providing facilities and activities to cater to the needs of the community.
- R**each We care and serve beyond differentiation. Compassion, diligence and carefulness are the core values that drive our organisation to constantly reach out to those in need.
- E**nrich We make steady efforts to progress for a better tomorrow for everybody. We believe in continually nourishing our spirit and upgrading our skills to keep up with the pace of society.

OBJECTIVES

- 1 To initiate and organise voluntary programmes, services and activities supporting the relief of poverty, suffering, ignorance, or ill-health (physical and psychological), without limitation in age, sex, race, nationality or religion, especially through provision of counselling, financial assistance, training, education or assistance that may be deemed necessary for the Services.
- 2 To raise, receive, administer, invest and distribute funds and goods in kind entrusted to the Services for the attainment of the above objectives or any of them.
- 3 To establish institutional care with aims of providing social services to support the needy, aged, children and handicapped as may be deemed necessary.
- 4 To cooperate with government bodies, religious organisations, welfare agencies, National Council of Social Service and private organisations, in uniformity with point 1 above.
- 5 To encourage and promote a pool of voluntary workers to visit and assist families as well as charitable institutions.

OUR MILESTONES

2012
|
2022

1991
|
1999

- Granted charity status under the Charities Act
- Set up SBWS-NKF Kidney Dialysis Centre with an annual sponsorship of \$700,000
- Set up GH (halfway house)
- Granted IPC status
- Set up HCC
- Set up HV (community home for the elderly)
- Set up Fu Hui Youth
- Ground-breaking ceremony for Bright Vision Hospital on 25 May 1999, presided by the then Minister of Health, Mr Yeo Cheow Tong
- Set up Grace Home Care Service on 1 Sep 1999

- Set up Tuition Programme for needy students
- Commenced development of Fu Hui Link in 2014 at 19 Compassvale Walk, as a one-stop community hub for bonding across ages
- Relocated Grace Lodge to Fu Hui Link at the year end of 2014 where its bed capacity was expanded to 300 for both male and female elderly
- Relocated FHTCM, GCDC and HCC to Fu Hui Link
- Restructured SBWS Healthcare Buzz as SBWS Mobile Healthcare (TCM) Service
- Relocated GH to 10 Admiralty Road East
- GCDC achieved SPARK (Commendation) and "Outstanding Centre for Teaching & Learning (Commendation) Award" conferred by Early Childhood Development Agency
- GH achieved "Community in Bloom" Gold Award
- Set up FHGCC in Fu Hui Link on 25 Oct 2019
- Official Opening of Fu Hui Link by President Halimah Yacob on 7 Dec 2019

- Officially registered as a society
- Became a full member of the National Council of Social Service
- Set up Daily Meal Program & Public Social Assistance Schemes
- Set up Grace Lodge on 1 Jan 1985
- Set up GCDC on 1 Jul 1985
- Official Opening of SBWS and Grace Lodge on 16 Mar 1986 by the then Second Deputy Prime Minister Ong Teng Cheong
- Grace Lodge became an affiliate of SBWS when it was registered with the Registry of Societies on 19 Dec 1988

1981
|
1988

2003
|
2007

- Official opening of Yen Pei Building (Grace Volunteer Centre) on 2 Nov 2003 by the then President S R Nathan
- Official opening of Bright Vision Hospital on 21 Nov 2004 by the then President S R Nathan
- Set up SBWS Healthcare Buzz
- Grace Home Care Service transferred to Bright Vision Hospital on 1 Jan 2007

PRESIDENT'S MESSAGE

The year 2022 had been another challenging year, as we rebound with resilience on the path of recovery from the COVID-19 pandemic.

The unexpected and sudden outbreak of this crisis three years ago disrupted the regular living of people, as well as changed work procedures and modes of learning. The hard lessons that we have learnt from this pandemic remind us to re-examine the meaning of our lives and what true happiness means. Life will not always be smooth sailing.



Nothing is to be taken for granted. This transient and fragile life should be cherished. However, people invariably fail to cherish what they have and regret only after losing them.

What are the lessons gleaned from the COVID-19 scourge?

Appreciate and cherish all that we have in the present. Only then can we gain happiness and further blessings. Our blessed circumstances may not last. We need to cultivate merits diligently if we wish to be blessed with good circumstances continually.

Seize every opportunity for accruing merits. The perfection of merits results from the accumulation of small merits. Make good use of the many opportunities in daily life for us to accrue merits through benefitting others.

Strive continually to benefit our community, always bearing in mind immeasurable people whom we may benefit. The good mind finds joy in everything and brings joy everywhere! This is the guiding principle of universal benevolence that SBWS has been upholding through the years, especially during these years of pandemic upheavals.

Globally, the pandemic, volatile international situation and challenging security issues have plunged our world into an economic crisis. As a voluntary welfare organisation dependent on public donations, SBWS is inevitably and significantly affected by the economic downturn in these challenging times, when public donations dwindle significantly while expenditures surge drastically, including the costs of utilities and manpower. In such times when finances, manpower and material resources are all constrained, we should broaden our sources of income and economise on our expenditures.

Whether in daily living or at the workplace, this practice of reducing expenditures should be encouraged and implemented at all times. Thrift is a virtue that we should all cultivate.

With empathetic compassion, enthusiastic diligence, and patient forbearance, the staff and volunteers of SBWS shall work with synergistic harmony to meet new challenges in 2023. Amidst the difficulties experienced globally, what we need most is positive, joy-evoking energy to press forward courageously and agile wisdom to adapt to circumstances.

Let us advance forward with resilience and optimism, as well as strive with unremitting efforts to create a better life for everyone!

Venerable Kuan Yan, BBM
President



CORPORATE INFORMATION



Charity Registration Number
0810

Unique Entity Number
UEN S81SS0060H

Trustees
Venerable Kuan Yan
Mr Chua Kin Siang
Mdm Lim Watt

Advisors
Honorary Legal Advisors
• Mr Khor Thiam Beng
• Mr Khor Wee Siong

Honorary Medical Advisor
• Dr. Ee Chye Hua

IPC Number
IPC 000326

Registered Address
105 Punggol Road
Singapore 546636

Auditors
Robert Yam & Co PAC
190 Middle Road
#16-01/02/03, Fortune Centre
Singapore 188979

Bankers
United Overseas Bank Limited
80 Marine Parade Road
#01-13, Parkway Parade
Singapore 449269

Standard Chartered Bank (Singapore) Limited
8 Marina Boulevard
#27-01, Marina Bay Financial Centre
Tower 1
Singapore 018981

SBWS BOARD

SBWS board members make significant contributions to our charitable cause, with their selfless dedication as well as their commitment of professional knowledge and precious time.

The pioneer board members are, moreover, important exemplars for the other board members. They have been offering long-term assistance to us since SBWS establishment, being strong pillars of support who command respect and trust.

The Board Members are not remunerated for their services to the Board, as their appointments are honorary.

Board for the term **1 Jul 2022 to 30 Jun 2024** was elected at the Annual General Meeting held on **14 Jun 2022**.

Name	Current Appointment in SBWS Board	Year of Appointment	Occupation	Position in SBWS' Affiliated Charities	Past Appointment in SBWS Board	Board Meetings Attended in Year 2022
1 Venerable Kuan Yan, <i>BBM</i>	President	Co-Founder, succeeded Founder, Late Venerable Yen Pei as President since 1997	Buddhist Leader, Voluntary Social Worker	President, Grace Lodge, Fu Hui Buddhist Cultural Centre	President, 14/9/2020 – 30/6/2022	3/3
2 Mr Toh Yew Teck	Vice-President	Board Member since establishment, 1981	Managing Director, Self-Employed	Secretary, Fu Hui Buddhist Cultural Centre	Vice-President, 14/9/2020 – 30/6/2022	3/3
3 Mr Chew Heng Tuan	Honorary Treasurer	Board Member since establishment, 1981	Director, Self-Employed	Not Applicable	Honorary Secretary, 14/9/2020 – 30/6/2022	3/3
4 Mdm Saw Swee Lan	Assistant Treasurer	Board Member since 2008	Director, Self-Employed	Not Applicable	Assistant Secretary, 14/9/2020 – 30/6/2022	3/3
5 Ms Seah Li Kheng, Marie	Honorary Secretary	Board Member since 2014	Accountant, Freelance	Treasurer, Fu Hui Buddhist Cultural Centre	Honorary Treasurer, 14/9/2020 – 30/6/2022	3/3
6 Mdm Ng Bee Nah	Assistant Secretary	Board Member since 2008	Retired, Formerly Bank Executive Director	Not Applicable	Assistant Treasurer, 14/9/2020 – 30/6/2022	3/3
7 Mdm Tan Suat Lay	Committee Member	Board Member since establishment, 1981	Executive Director, Self-Employed	Vice President, Grace Lodge	Committee Member, 14/9/2020 – 30/6/2022	3/3
8 Mr Yap Chip Sing	Committee Member	Board Member since 2008	Quality Manager, Employed	Not Applicable	Committee Member, 14/9/2020 – 30/6/2022	3/3
9 Mr Lim Teck Hian	Committee Member	Board Member since 2016	Director, Employed	Not Applicable	Committee Member, 14/9/2020 – 30/6/2022	3/3
10 Dr Liew Kong Fui	Committee Member	Board Member since 2022	Dentist, Self-Employed	Not Applicable	Not Applicable	2/3

Board's Declaration:

- 1) None of the board members are related to one another.
- 2) None of the board members are remunerated for their services to the board.
- 3) Four of SBWS's board members are also serving in the boards of SBWS affiliates.
- 4) Grace Lodge and Fu Hui Buddhist Cultural Centre are the only charities/organisations affiliated to SBWS.

ORGANISATIONAL STRUCTURE

SBWS BOARD

PRESIDENT
Venerable Kuan Yan
(1981)

VICE-PRESIDENT
Mr Toh Yew Teck
(1981)

HONORARY TREASURER
Mr Chew Heng Tuan
(1981)

ASSISTANT TREASURER
Mdm Saw Swee Lan
(2008)

HONORARY SECRETARY
Ms Seah Li Kheng, Marie
(2014)

ASSISTANT SECRETARY
Mdm Ng Bee Nah
(2008)

COMMITTEE MEMBER
Mdm Tan Suat Lay
(1981)

COMMITTEE MEMBER
Mr Yap Chip Sing
(2008)

COMMITTEE MEMBER
Mr Lim Teck Hian
(2016)

COMMITTEE MEMBER
Dr Liew Kong Fui
(2022)

PRESIDENT

Venerable Kuan Yan, BBM
(Co-Founder 1981)

ADMINISTRATIVE MANAGEMENT

DIRECTOR
Ms. Cindy Tang
(1 Mar 2017)

FINANCE

DIRECTOR
Mr. Tee Tai Win
(1 Oct 2010)

HUMAN RESOURCE

DIRECTOR
Mr. Nicolas Ng
(1 May 2019)

INFORMATION TECHNOLOGY

MANAGER
Mr. Teo Zheng Eng
(1 Jul 2014)

CORPORATE GOVERNANCE **STAFFING**

SBWS has a total headcount of **105** average number of employees members as on 31 Dec 22, across its main office and divisions.

Total staff costs and emoluments for FY2022: **S\$4,881,296**.

Key management personnel were staff having authority and responsibility for planning, directing and controlling SBWS activities.

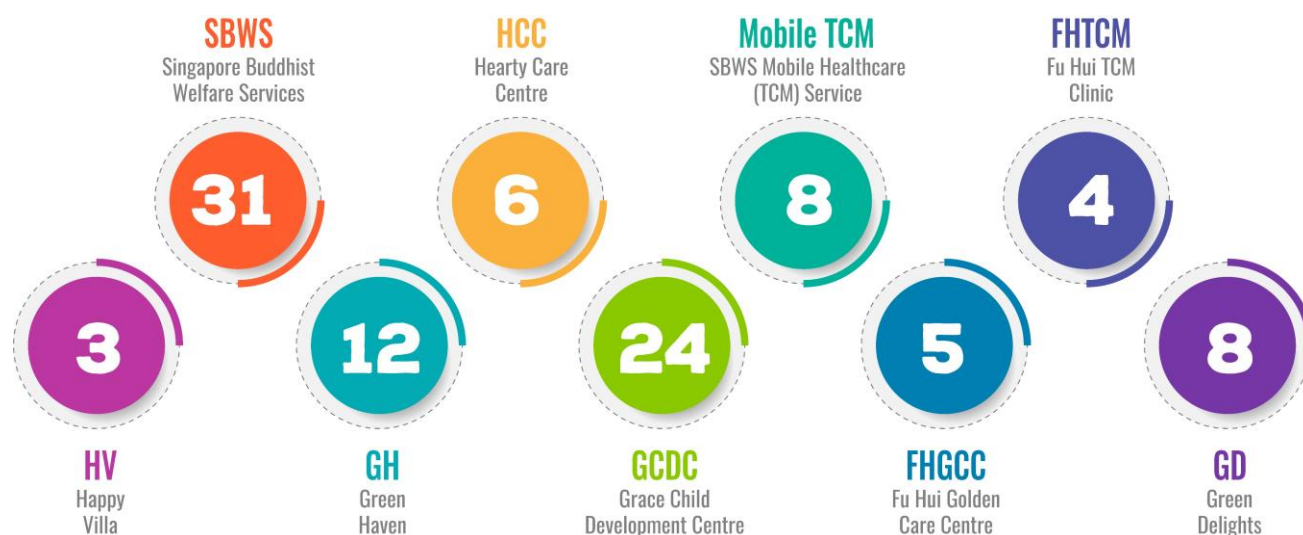
No. of key management / division personnel in the respective remuneration bands:

Remuneration band	No. of Staff
Between S\$ 50,000 and S\$150,000	8
S\$ 50,000 and below	1

- 1) None of the 3 highest paid staff serves as a governing board member of SBWS.
- 2) There is no paid staff who is a close member of the family of the Executive Head or a Board Member and who receives more than \$50,000 during the year.

Venerable Kuan Yan, Co-Founder of SBWS, was appointed as President in 1997, after the demise of our Founder, Venerable Yen Pei. The President (in a position equivalent to Chief Executive Officer) oversees the key management team on a voluntary basis. She does not receive compensation as her appointment is honorary.

Occupational Classification	No of Staff	Percentage of Staff
Managers, professionals, technicians, executives	65	65%
Clerical, sales and service workers	16	15%
Production & transport operators, tradesmen, cleaners and labourers	20	20%
Total number of employees members as on 31 Dec 2022	101	100%



CORPORATE GOVERNANCE POLICIES

Conflict of Interest Policy

SBWS adopts a policy of declaration by Board members, staff and volunteers with personal interests that may affect the integrity, fairness and accountability to SBWS. The Conflict of Interest Policy includes standard operating procedures in handling disclosure of a conflict of interest and how to address a situation when a conflict of interest arises. Staff are required to sign a declaration to acknowledge the Conflict of Interest Policy.

Personal Data Protection Policy

SBWS is committed to act responsibly under the Personal Data Protection Act (PDPA) to protect the personal data of individuals under SBWS custody. The purpose of the policy is to define and implement the procedures and guidelines on protection of personal data of individuals, in compliance with the PDPA regulations. This policy governs the collection, use, disclosure and protection of personal data of individuals. It also allows individuals to exercise their rights to access, correct or withdraw their data.

Human Resource Policy

SBWS ensures fairness and consistency in its human resource practices, through compliance with legislation requirements and updates to its Human Resource Policy. This policy provides clear and structured guidelines for its human resource practices.

Programme Management Policy

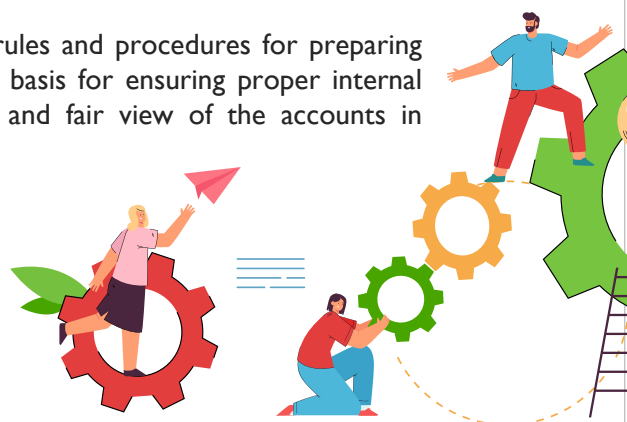
SBWS ensures accountability to donors and funders by putting in place a Programme Management Policy, to ensure programmes and services are planned, implemented and reviewed systematically with clearly specified roles. This policy adopts Enhanced Programme Evaluation System (EPES), that is adapted from the National Council of Social Service's guidelines on programme management, to measure performance, impact, effectiveness of programmes and services.

Volunteer Management Policy

Volunteers at SBWS form an important resource to support SBWS in initiating and implementing programmes and services that are aligned with its mandate. SBWS has a Volunteer Management Policy with clear structures and processes. It ensures volunteers are supported in discharging their roles safely, their development and well-being are taken care of and their contributions are appreciated and recognised.

Finance Policy

SBWS sets its Finance Policy to provide accounting principles, rules and procedures for preparing and reporting financial statements. The Finance Policy lays the basis for ensuring proper internal control, delegation of authority, as well as presenting a true and fair view of the accounts in accordance with the Charities Accounting Standard.



Reserves Policy

The reserves that we have set aside provide financial stability and the means for development of our principal activities. The current level of reserves at \$39.3 million is adequate to fund 3.3 years of annual operating expenditure. However, the reserves include the fixed assets of \$29.8 million which are required for the continued operations of our organisation. Adjusting for such fixed assets and depreciation (non-cash outlay) at operating expenditure, on a cash basis, the figure of 3.3 years would be reduced to 1.1 year. We intend to maintain our reserves at a level, which is at least equivalent to a ratio of 3.5 years. We intend to use the reserves in the following manner:

- A. Annual operating expenditure
- B. Welfare fund distribution

The Management Committee regularly reviews the amount of reserves that are required to ensure that they are adequate to fulfill our continuing obligations.

	←-----Restricted Funds			----->
	Accumulated Fund	Kidney Dialysis Centre Fund	Green Haven	
	S\$	S\$	S\$	S\$
Balance at 1 January 2021	40,656,693	37,083	185,099	40,878,875
Prior year adjustments	(2,306,593)	-	-	(2,306,593)
Balance at 1 January 2021 (Restated)	38,350,400	37,083	185,099	38,572,282
Net surplus/(deficit), representing total comprehensive income for the year	1,714,676	52,925	(42,476)	1,725,125
Prior year adjustments	(417,733)	-	-	(417,733)
Balance at 31 December 2021	39,647,043	90,008	142,623	39,879,674
Net surplus/(deficit), representing total comprehensive income for the year	(299,189)	(21,148)	(10,545)	(330,882)
Balance at 31 December 2022	39,347,854	68,860	132,078	39,548,792



KEY STATISTICS AT A GLANCE

Community & Family Services

DAILY MEAL DELIVERY

40,872

meals were delivered to vulnerable elderly and needy families.

FINANCIAL ASSISTANCE

50

beneficiaries with financial difficulties received monthly cash grant amounting to a total sum of **\$72,240** for FY2022.

FOOD RATIONS

1,680

sets of food rations were distributed to vulnerable elderly and needy families.

GREEN HAVEN (GH)

32

individuals with drug addiction completed the rehabilitation programme.

MARRIAGE PREPARATION PROGRAMME (MPP)

4

couples benefited from "It takes 2" MPP.

Children Services

GRACE CHILD DEVELOPMENT CENTRE (GCDC)

165

infants and children were enrolled and they received a quality, holistic early childhood education.

HEARTY CARE CENTRE (HCC)

233

primary school children were enrolled and they received a quality after-school care programme and school holiday enrichment.

Eldercare Services

HAPPY VILLA (HV)

40%

occupancy rate by needy, elderly females who had no or poor family support.

FU HUI GOLDEN CARE CENTRE (FHGCC)

59

eligible clients received day care and community rehabilitation services, of which 24 were newly admitted and 16 discharged.

Healthcare Services

SBWS - NKF DIALYSIS CENTRE

126

patients received dialysis treatments.

SBWS MOBILE HEALTHCARE (TCM) SERVICE

511

beneficiaries received treatment in

3,555

sessions of affordable TCM treatment (Apr - Dec 2022). This service was suspended in Jan-Mar 2022 due to the COVID-19 situation.

FU HUI TCM CLINIC (FHTCM)

1,389

beneficiaries

8,384

sessions of affordable TCM treatment.



FY2022 HIGHLIGHTS

Lunar New Year Countdown

A countdown was held on 1 Feb 2022 to usher in peace, joy and prosperity in the new year. Participants exchanged felicitations and participated in bell-chiming to herald the advent of better days after the scourge of the pandemic.

Vesak Celebration

A celebration was held on Vesak Day, 15 May 2022, with commemorative activities such as bell-chiming, as well as an evening concert. The concert event also served as a heart-warming gathering for our members and volunteers, marking their increasing “homecoming” to our onsite activities, after a long hiatus due to the COVID-19 situation.

Mid-Autumn Festival Celebration

To bring festive cheer to the community, SBWS distributed vegetarian mooncakes and battery-operated lanterns to the beneficiaries of our public assistance programs. SBWS also contributed

- 3000 vegetarian mooncakes and 600 battery-operated lanterns to Jalan Kayu Zone 1 Residents’ Committee;
- 1000 vegetarian mooncakes and 600 battery-operated lanterns to Ci Yuan Community Club, for “Ang Mo Kio-Hougang CCC Mid-Autumn Festival Celebration 2022”;
- 2000 vegetarian mooncakes and 1200 battery-operated lanterns for Sengkang Central Mid-Autumn Festival events.

A concert was held in the evening of 3 Sep 2022 for our members and volunteers to get together and share the festive joy. The concert programme included skits, music renditions, lantern-riddles, choir performances, magic show, lucky draw and lantern procession.

Commemoration of the 26th Memorial Anniversary of Our Founder

On 24 Oct 2022, SBWS members and volunteers paid tribute to Venerable Yen Pei (1917-1996), SBWS Founder, for his altruistic contributions to the community in alleviating the suffering of the elderly, sick and destitute.

Health Screening

On 5 Nov 2022, 77 participants benefited from the annual free community health screening held at Fu Hui Link, in collaboration with Sengkang General Hospital.

Blood Donation Drive

SBWS supported Singapore Red Cross to conduct a blood donation drive on 14 Dec 2022 at Fu Hui Link. There were 23 successful donations which could save up to 69 lives, with one unit of blood saving three lives.

Meal Voucher Scheme

As part of our outreach to more needy people in the community, SBWS has been contributing an annual donation of \$50,000 since Sep 2022, in support of Paya Lebar Citizens’ Consultative Committee (CCC) grassroots welfare initiatives (Meal Voucher Scheme) to provide meal vouchers. As of Dec 2022, a total of 469 beneficiaries had been distributed with vouchers valued at \$90 each.

The objective of this initiative is to benefit and reach out, beyond boundaries, to the needy community, in collaboration with Paya Lebar CCC.

COMMUNITY & FAMILY SERVICES



Public Assistance Programmes

Since 1985, we have been supporting the needy and vulnerable residing in the northeast region of Singapore. These beneficiaries are constrained by old age, sickness, disability, unemployment, financial challenges or lack of family support. Low-income families with young children and those who are adversely affected by unexpected circumstances, such as loss of breadwinner, permanent disability, etc., are also supported by these programmes.

Our public assistance is offered through 3 services, namely:

Daily Meal Delivery

Beneficiaries received free, healthy, vegetarian meals twice a day, for lunch and dinner, from Mondays to Saturdays (except public holidays). A total of 40,872 sets of meals were delivered to vulnerable elderlies and needy families.

As part of our outreach to more needy people in the community, SBWS has been contributing an annual donation of \$50,000 since Sep 2022, in support of Paya Lebar Citizens' Consultative Committee (CCC) grassroots welfare initiatives (Meal Voucher Scheme) to provide meal vouchers. As of Dec 2022, a total of 469 beneficiaries had been distributed with vouchers, each valued at \$90.

Financial Assistance

Beneficiaries who faced financial difficulties were relieved with monthly cash grants. A total amount of \$72,240 was disbursed to assist the needy.

Food Rations

Beneficiaries received free food rations monthly to cook their meals at home. A total of 1,680 sets of food rations, each consisting of 10 food items, were distributed to vulnerable elderlies and needy families.

Needs Assessment

We accept referrals from hospitals, family service centres, grassroots organisations and public agencies. Our social worker conducts home visits to assess the referrals' needs. A review of needs is conducted every 6 months.

Total of
239 beneficiaries under
SBWS Public Assistance,
spanning across Daily Meal
Delivery, Financial
Assistance and Monthly
Food Rations, with
29 new beneficiaries
in FY2022.



42 new residents were emplaced
by Singapore Prison Service, with
32 of them having completed
our rehabilitation
programme.

青松園 GREEN HAVEN

(Halfway House of Singapore Buddhist Welfare Services)

Established in 1993 by the late Venerable Yen Pei, Green Haven (GH) is the only Buddhist halfway house in Singapore. GH offers a holistic rehabilitation programme focusing on vocational and spiritual components. It provides shelter (6 months to 1 year) for male drug inmates and offenders who are emplaced by Singapore Prison Service (SPS).

As our society moved towards a post-COVID norm, digitalisation has become part of our daily routine. Green Haven collaborated with IMDA (Infocomm Media Development Authority) and introduced a new initiative 'Digital Literacy' to the residents.

The learning objective was to equip and improve residents' digital literacy skills and cyber security awareness, thus reducing challenges when they are out and about in the community, accessing support systems available to them.

As of Sep 2022, IMDA had facilitated the following:

- 4 rounds of Individual sessions with a total of 43 participants;
- 4 workshop sessions with a total of 48 participants.

The learning programmes in 2022 also included:

- Horticulture Lessons in the Garden, attended by 77 residents;
- Art & Craft (Decoupage), attended by 92 residents.

The community services rendered in 2022 included:

- 146 residents assisted in the distribution of SBWS food rations to Pasir Ris Elias RC;
- 146 residents assisted in environmental cleaning and maintenance at Happy Villa (community home for the elderly);
- GH residents also supported Happy Villa with befriending services for the elderlies.



HEALTHCARE SERVICES

NKF DIALYSIS CENTRE

Supported by Singapore Buddhist Welfare Services 新加坡佛教福利協會

SBWS-NKF Dialysis Centre is the oldest satellite dialysis centre in Hougang. For over 30 years, since its establishment in 1992, the centre has been Saving Lives and Giving Hope to kidney failure patients who live in the north-east region.

The Centre is currently undergoing renovation and expansion works to increase its dialysis capacity and slated to resume operations by the second quarter of 2023.

One major change in the refurbished Centre will be the increase in its capacity from 27 to 36 dialysis stations, enabling it to benefit 216 patients, up from 162. It will also have a new air-conditioning system that removes airborne pollutants and allergens, to ensure a healthier environment for patients with respiratory issues and allergies.

Singapore is currently facing an impending "kidney tsunami", with about six people diagnosed with kidney failure every day, a threefold increase from two decades ago. More than 300,000 people suffer from chronic kidney diseases, with possibly more due to undiagnosed cases.

With the increased capacity and enhanced facilities, SBWS-NKF Dialysis Centre will be able to provide better support for renal disease patients, as we journey with them every step of the way in their treatment and rehabilitation.

"Having to undergo dialysis thrice weekly, spanning about 4 hours each time, makes me feel very tired. Thankfully, this dialysis centre is near to my home in Hougang, making it very accessible and convenient to reach. I can reach home much faster, save on travelling costs and spend my time more productively. I'm grateful to Singapore Buddhist Welfare Services and its members for supporting my life and making my life much easier."

Ms Elmi Nurfianty, 33 years old, on dialysis for 4 years.

126
dialysis patients
benefitted from
a total of
14,646
treatments



511 beneficiaries
3,555 sessions of affordable
 TCM treatment
 (Apr – Dec 2022)

新加坡佛教福利协会流动医疗（中医）服务 SBWS Mobile Healthcare (TCM) Service

Established in 2006, this service provides affordable Traditional Chinese Medicine (TCM) treatment for the sick, elderly and needy, including those with disabilities, regardless of race or religion.

Our service was suspended in Jan–Mar 2022 due to the COVID-19 regulations and resumed since Apr 2022, when safe management measures were eased nationwide. A new service location was added in May 2022 at MacPherson Zone ‘B’ Residents’ Committee Centre. Our service at Bedok Reservoir-Punggol Heights Residents’ Committee Centre has been suspended since Apr 2022, due to renovation works at the centre. SBWS Mobile Healthcare (TCM) Service has 7 service locations, with each service session run by a physician, a registration staff, a prescription preparation staff and a driver.

Day	Time	Service Location
MON	11am – 3pm	MACPHERSON ZONE ‘B’ RESIDENTS’ COMMITTEE CENTRE (Block 65, Circuit Road, #01-381)
MON	5pm – 9pm	POTONG PASIR COMMUNITY CLUB (6 Potong Pasir Ave 2)
TUE	5pm – 9pm	BEDOK RESERVOIR-PUNGGOL HEIGHTS RESIDENTS’ COMMITTEE (Block 422, Hougang Avenue 10)
WED	5pm – 9pm	PUNGGOL GARDENS RESIDENTS’ COMMITTEE CENTRE (Block 163A, Punggol Central, #01-177)
THU	5pm – 9pm	PASIR RIS ATLANTIS RESIDENTS’ NETWORK CENTRE (Block 741, Pasir Ris Street 71, #01-39)
FRI	5pm – 9pm	PUNGGOL CORAL RESIDENTS’ COMMITTEE CENTRE (Block 126D, Edgedale Plains, #01-324)
SAT	1pm – 5pm	PUNGGOL OASIS RESIDENTS’ COMMITTEE CENTRE (Block 175A, Punggol Field, #01-569)

福慧中医诊疗所 FU HUI TCM CLINIC

Fu Hui TCM Clinic was established in 2015 at Fu Hui Link, to provide affordable Traditional Chinese Medicine (TCM) services for the sick, elderly and needy, including those with disabilities, regardless of race or religion.

“A big thank you to Fu Hui TCM Clinic for providing acupuncture and medical care to me since 2020! The subsidised services are very much appreciated.”

Mr Chan SM



Mr Chan SM has been attending active rehabilitation service at Fu Hui Golden Care Centre since 2020. At Fu Hui Link, he has also benefited from TCM services at the clinic, which provide holistic care for his well-being.

1,389
 beneficiaries
8,384
 sessions of affordable
 TCM treatment

ELDERCARE SERVICES



Happy Villa (HV) was set up in 1994 as a community home to provide residential care for elderly, destitute women aged 60 and above, regardless of race or religion.

These vulnerable women have no next-of-kin or have weak family support. They are referred to HV by the Ministry of Social and Family Development and Agency for Integrated Care.



The elderly residents are engaged in meaningful activities to maintain their cognitive and social functions, as well as provided with physiotherapy and occupational therapy, thus enabling them to stay healthy and age gracefully in the community.

Green Haven has been rendering monthly environmental maintenance and befriending services for Happy Villa. The resumption of visits and gatherings, which were suspended for two years due to the COVID-19 pandemic, has brought back much joy to the residents.

I am thankful for the care that the nurses have given me throughout the years of my stay in Happy Villa. I am also thankful for the privacy that we have in our own rooms. The nurses are approachable and friendly. Thank you for looking after us.

Mdm A Lee, resident of Happy Villa since 2014

I am very happy to be able to stay in Happy Villa. The nurses here keep me safe and look after my needs.

Mdm S G, resident of Happy Villa since 2017

Happy Villa is a home to me and I am thankful for the care provided here. The staff and residents are very friendly. I also appreciate that Happy Villa is a safe place for us to reside in.

S Chiang, resident of Happy Villa since 2018

40%

occupancy rate by needy, elderly females who had no or poor family support

59 clients received day care and community rehabilitation services, of which 24 were newly admitted and 16 had been discharged.



福慧康乐中心
FU HUI GOLDEN CARE CENTRE
(A Division of Singapore Buddhist Welfare Services)

Fu Hui Golden Care Centre (FHGCC) provides community rehabilitation services for clients who need to improve on their functional status or reduce their functional decline. Clients receive intervention for the endurance of their ambulation, decreased muscle power, gait training and increased fall risk. Most of these clients experience difficulties in their community ambulation that are impacting them adversely in their quality of life and community engagement.

Mr Tan PN is our client who has been receiving community rehabilitation services at FHGCC since Jan 2021. He has been working with our Physiotherapists on active rehabilitation to strengthen his lower limbs and standing balance. He has made vast improvement in climbing stairs and community ambulation, and has since stepped down to maintenance exercise after 9 months of active rehabilitation with our Physiotherapists. He is now able to enjoy more independence in community living, with joy and confidence.



“Everyone at the centre is so caring and loving. I have benefitted a lot from the centre. I have enjoyed everyone’s company. Thank you very much and may the Lord bless you all.”

Mr Tan PN (Community Rehabilitation client)



“I appreciate the setting up of a senior care centre by the government and Singapore Buddhist Welfare Services. It is good for the elderly to stay active. When my son is working, I am alone and feel bored at home. If I fall at home, no one will know. I have no one to talk to. I enjoy coming to the Centre. There are many different types of activities and games to play. I exercise with others and have friends to chat with. The Centre staff are dedicated and always encourage us to join the activities. Even when I do not sing at the karaoke session, I enjoy the company. The yummy, healthy, vegetarian meals are good, the centre is clean and cosy. The team looks after us well, always telling us to enjoy the present moment and making sure we have a fun-filled day. I am grateful to FHGCC.”

Mdm Cheng LK (Day Care client)

CHILDREN SERVICES



慈恩托儿发展中心
GRACE CHILD DEVELOPMENT CENTRE
(A Division of Singapore Buddhist Welfare Services)

Established in 1985, Grace Child Development Centre (GCDC) nurtures generations of gracious hearts and hope. It offers a quality, holistic programme in Early Years and Preschool Education for infants and children up to 6 years old, with focus on nurturing children to be happy and caring citizens who have the passion to learn, as well as confidence to serve and be ready for the future. GCDC develops children through quality curriculum implementation, as well as a strong focus on parents and community as partners in learning. GCDC has been awarded 'SPARK Certification (Commendation)' since 2018 and as an 'Outstanding Centre for Teaching and Learning (Commendation)' in 2019. In addition, GCDC has also been accredited as a 'Healthy Preschool' by the Health Promotion Board (HPB) for its distinctive, healthy, vegetarian meals.

"GCDC has been a second home to all my 6 children. I am glad that the school has been providing my children with a nurturing and stimulating environment all these years. The teachers are friendly and approachable. Thank you for supporting families in your loving ways and giving the children a wonderful childhood experience."

Thiviya D/o Pushba Raja
Mother of Edwin and Eden Franklin Teddy
(Kindergarten 1 and 2)

"Thank you, teachers in GCDC, for your thoughtfulness, love, and care for the children. Thank you for nurturing them, supporting them, giving parents the assurance that they are always in your good hands. We are ever thankful."

Parents of
Andrew Phang
(Playgroup)

165

infants and children received a quality, holistic early childhood education.



GCDC is a SPARK-certified Centre with Commendation (2018 – 2024).

Nurturing Generations of Gracious Hearts

primary school children
received a quality after-
school care programme
and school holiday
enrichment.



开心关怀中心
HEARTY CARE CENTRE

(A Division of Singapore Buddhist Welfare Services)

Set up in 1994 by the late Venerable Yen Pei, Hearty Care Centre (HCC) provides quality after-school care to children from 7 to 12 years old. Children are provided with a safe learning environment, schoolwork supervision and guidance, routine care, as well as project-based learning for character-building and development of a sense of social responsibility. HCC has a distinctive service of providing vegetarian meals.

“Hearty Care is like another home for Diya. She likes the facilities and food provided by HCC. We appreciate the care given by the teachers and staff in HCC. Please continue the good work.”

Parents of Diya Bineesh (Primary 3)

“Being parents, we always want to give the best to our children. As my husband and I have full-time jobs, we need a reliable caretaker to ensure my children are being well taken care of after school.

The moment we stepped into Hearty Care, our first instinct was – this is the place we want.

We love their library. It houses a variety of books for children of different ages. My kids love to read their books. HCC teachers will ensure the children do their school homework and guide them in their worksheets. As and when necessary, the teacher will make an effort to conduct enrichment lessons for the children. My kids have the opportunity to learn Chinese calligraphy and music.

I’m happy that my children love the vegetarian food prepared by the chef.

Thank you, HCC.”

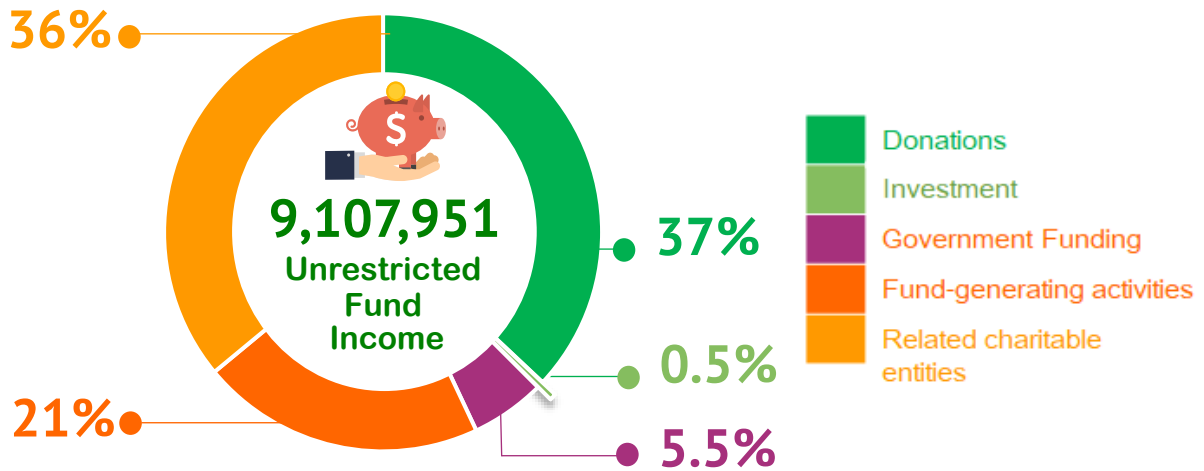
Parents of
Jeric Tan (P5) &
Jayden Tan (ex-student)



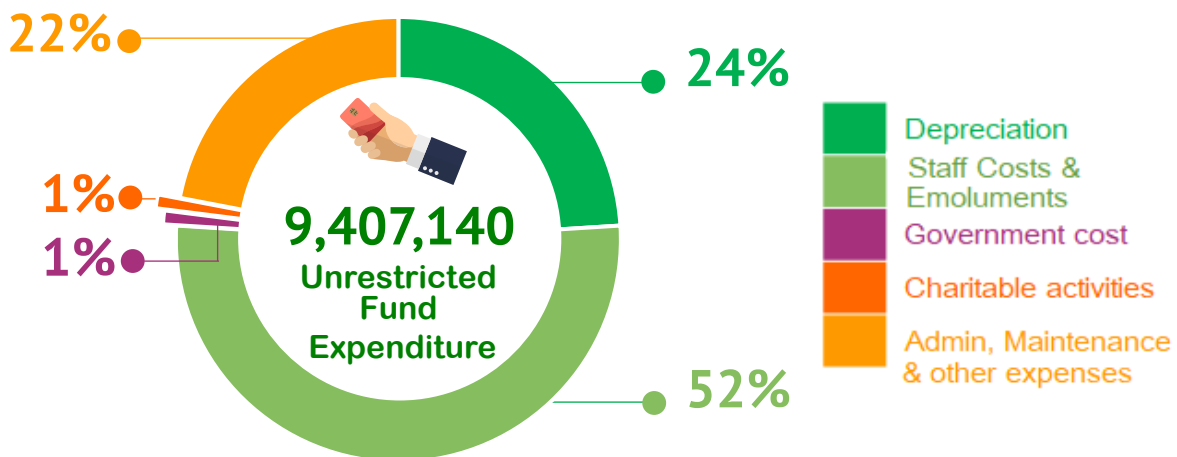
FINANCIAL PERFORMANCE

SUMMARY

INCOME



EXPENDITURE



PLANS FOR THE YEAR AHEAD



- SBWS plans to implement “Community Therapeutic Gardening” at FHL, for intergenerational bonding and interaction among children of GCDC and HCC with elderlies of FHGCC and Grace Lodge (nursing home). This will be explored with NParks, North East Community Development Council, SG Cares Volunteer Centres and grassroots organisations.
- SBWS plans to collaborate with Pro Bono SG, an initiative by the Law Society of Singapore, to set up a Legal Clinic in FHL, which will provide free legal advice to the needy for their legal issues.
- SBWS’s annual ‘Blood Donation Drive’ at FHL, in collaboration with Singapore Red Cross, will be held in Jul 2023.
- SBWS’s annual free ‘Community Health Screening’, in collaboration with Sengkang General Hospital, will be held in Aug 2023.
- HV plans to ramp up occupancy to full capacity and improve client satisfaction through enhanced programs and activities. Besides increasing the pool of volunteers, HV also plans to recruit more full-time staff, as well as conduct staff training and education, specifically in infection control. HV will also collaborate with GH for environmental cleaning and maintenance, as well as befriending services.
- FHGCC’s extended Community Rehab Centre is due to be operational in the second quarter of 2023.
- A ‘Community Nurse Post (CNP) and ‘Aging Successfully In Place – Independent, Rewarding Lives’ (ASPIRE) programme will be implemented in FHGCC from the second quarter of 2023, to provide healthcare services to the vulnerable elderly in the community, enabling them to stay healthy and age well.
- GCDC’s learning space, extended through conversion of its current dining areas, can ramp up its enrolment of infants and children in the 0-3 year old group.
- GCDC’s SSDB (Start Small Dream Big) 2023 initiative aims at benefitting children with special needs and their families, through collaboration with community stakeholders, grassroots organisations, HCC, FHGCC and parents of GCDC.
- Enhanced barrier-free access to all community programmes and services at FHL, through installation of a platform lift at the community zone, is being explored.



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 6387 7887

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